

## JET.COM

# Salt Lake City, UT Customer Service Center

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### Sizes

76,000 square feet

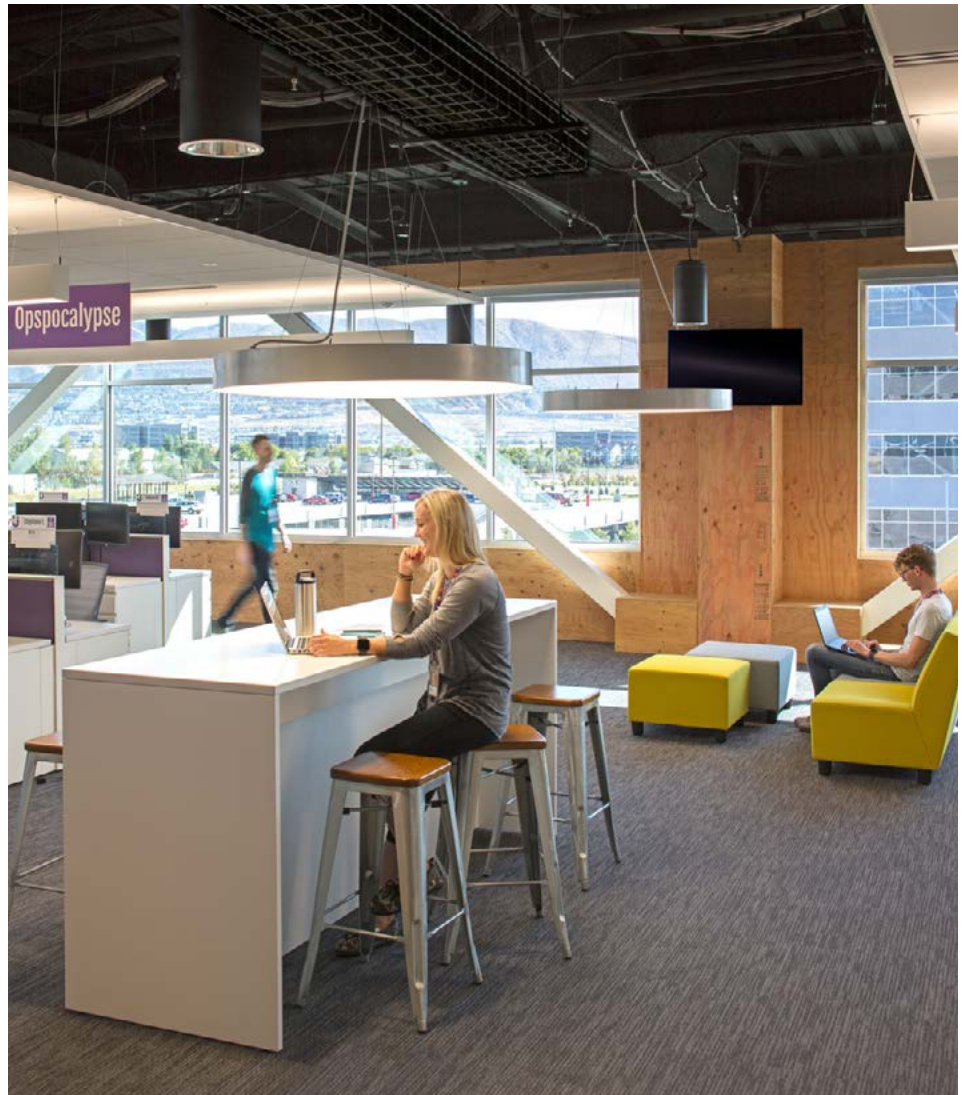
### Project Highlights

Agile workplace planning in team neighborhoods; Planned for flexibility and collaboration; Huddle rooms; Branded design through graphics and themed rooms; Amenity spaces include relaxation rooms, a game room, and a pantry with a micro-market

### Services Provided

Full service interior design and architecture; Experiential graphic design; Furniture specifications

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Jet.com, an online retail start-up experiencing rapid growth, selected IA to design their Salt Lake City customer service center. The space reflects Jet.com's growing brand, as well as the company's emerging culture and workstyle while providing gathering and relaxation spaces.

The interior finishes take inspiration from the humble packaging materials that products are shipped in. Throughout the space, bold graphics reflect Jet.com's distinctive branding and playful elements such as superhero themes are worked in to keep the space lively and fun.

Jet.com embraces an innovative approach to the customer service work setting by utilizing open work neighborhoods that support individual and group needs. The three-floor customer service center provides small team meeting spaces, conference/huddle rooms, relaxation rooms, gaming areas, and training rooms.