

AON

National On-Call Account

Size

Varies, 3,000–48,000 square feet each
Chicago, IL Headquarters: 343,000 square feet

Account Highlights

National regional office and headquarters renovations; Headquarters executive area with conference center; "Tour route" through headquarters space; In-place headquarters renovation allowed it to remain operational during the project; Story walls illustrating Aon's business model, global reach, leadership, and initiatives; Enhanced North America "front door" presence; Diverse meeting and conference spaces and glass-front private offices; Multi-function communal spaces with art gallery atmosphere

Services Provided

Full interior design and architecture;
Environmental graphic design and branding





IA has worked with Aon—a global leader in providing reinsurance, intermediary, and human resource consulting and outsourcing services—under an on-call contract since 2000. The over 15-year relationship has led to a deep understanding of Aon’s corporate objectives and processes, allowing IA to quickly initiate, execute, and deliver workplace design projects to meet Aon’s goals.

IA has completed over 250 projects for Aon across the U.S. and incorporate the company’s requirements for space efficiency, cost, and design, while allowing for local user needs. For its global offices, Aon needed to maximize efficient space use to meet targets for square-feet per person ratios, as well as implement fast, cost-effective reconfigurations. These fast-paced projects require the IA team to work closely with the external project managers to achieve a balance between local needs and the expectations of Aon’s executives.

For Aon’s North America headquarters in Chicago, the company occupied the same downtown location for over 12 years and desired a refresh of its “front door” presence. Adding to the challenge of the IA design team, Aon allocated a lean budget and remained operational in the existing space during renovation.



To create a destination space the design team assessed the functionality of the workplace, looking for opportunities to elevate aesthetics, improve functionality, and reinforce Aon’s corporate brand. One of Aon’s primary goals was to expand conferencing space and diverse meeting rooms.

The design team responded by integrating a variety of meeting rooms, from informal huddle rooms with demountable walls, to fixed conference rooms of varying sizes. Additionally, the team expanded the third floor conference center adjacent to the executive area, including touch-down spaces and impromptu meeting areas.